



Mahatma Education Society's  
Pillai HOC College of Engineering and Technology

## 5.1 Student Support

5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

Proof related to Mechanisms for submission of online/offline students' grievances

**PRINCIPAL**

Mahatma Education Society's  
Pillai HOC College of  
Engineering and Technology.

Pillai's HOC Educational Campus  
Rassyanil, Tal. Khelepur  
Dist. Raigad, Pin-410 207

# <https://phcet.ac.in/about/statutory-bodies/grievance-redressal/>

**PILLAI HOC COLLEGE OF ENGINEERING & TECHNOLOGY**  
ISO 9000:2015

**Grievance Redressal**

PHCET > About > Statutory Bodies > Grievance Redressal

### Grievance Redressal Mechanism

#### College Grievance Redressal Cell

Member of Committee	Designation
Dr. Jagdish W. Bakal	Chairperson (Principal)
Dr. Manvendra Vashistha	Member
Dr. Mansi Subhedar	Member
Ms. Pranita Chavan	Member
Ms. Rohini Bhosale	Member Secretary
Mr. Siddhant Kamble	Student Member

#### Committee Responsibilities

1. The member secretary of CGRC shall maintain the documentation of the grievances of students who have registered their grievances on the portal of College / institution.
2. The Member Secretary shall prepare the Agenda for the meeting of the College Grievance Redressal Cell (CGRC) on consultation with the Chairperson and shall communicate to all members prior to the meeting.
3. The committee shall resolve the grievance of the complainant by giving an opportunity of hearing to all the concerned parties and following principles of natural justice.
4. The Member Secretary shall convene meeting of College Grievance Redressal cell (CGRC) in consultation with the Chairperson in order to redress the grievances registered on portal within 15 days of its receiving.
5. The Member Secretary shall prepare Minutes and Action Taken Report for College Grievance Redressal Cell (CGRC).
6. The Member Secretary shall upload the Decisions / Resolution / Minutes / Action Taken Report of CGRC on the portal.
7. The Member Secretary Shall communicate the Minutes and Action Taken Report of each meeting of CGRC for the information to the Director, Students' Development, University of Mumbai by an email on [cgrc@mu.ac.in](mailto:cgrc@mu.ac.in)
8. The Member Secretary will prepare annual Report regarding working of the CGRC and submit it to the Director, Students' Development, University of Mumbai by an email on [cgrc@mu.ac.in](mailto:cgrc@mu.ac.in)
9. If the concerned student is not satisfied with the decision of the College Grievance Redressal Cell (CGRC) then he / she can appeal to University Grievance Redressal Cell (UGRC) which comes under Department of Students' Development within 30 days. The Member Secretary shall communicate this to all students who have registered their grievances on the portal. The student who desires to appeal on the decision given by CGRC shall register his / her grievance/s on the portal available on the website of University of Mumbai, [www.mu.ac.in](http://www.mu.ac.in) with all supporting documents within 30 days.

#### Submit your Grievances Online

### PHCET ONLINE GRIEVANCE REDRESSAL

shilpakwate@mes.ac.in [Switch account](#)

Not shared

\* Indicates required question

Student Name \*

Your answer

Branch \*

Your answer

Current Year \*

Your answer

Email Address \*

Your answer

Admission No

Your answer

Contact Number \*

Your answer

Please enter your grievances below \*

Your answer

Submit Clear form

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